## **IMPORTANT SATSS INFORMATION**



## Current regulations state that a TAXI DRIVER:

- ➤ Must have the SATSS Mobile app installed on a mobile device in order to scan a SATSS Member Identification card.
- ➤ Can't refuse a SATSS journey or charge full fare if presented with a new barcoded SATSS Member Identification card.
- Must sight the SATSS Member Identification card at the start of each journey.

## DOES THE MEMBER CARD HAVE A BARCODE?



- YES You must scan the barcoded card to provide a subsided fare
- **NO -** You may accept the paper voucher as normal.

**Reminder -** If a member presents their barcoded card at the end of the journey, scan the card twice, then enter all other journey information in the App. Only charge the member the subsidised fare.